THE CLOUD PEOPLE + servicenow

SmartForward AI

The clear Blueprint for adopting ServiceNow AI with confidence

Where to start?

Ready to embed AI into every corner of ServiceNow – but need help making it reality?

Reaching your ServiceNow AI goals isn't easy — and many organizations fall short.

- Do you have the right data and licenses to leverage AI?
- Are you equipped to govern AI responsibly?
- Is the ServiceNow AI starter pack the right choice?

It doesn't have to be complicated!

Start here

SmartForward AI

SmartForward AI helps you launch your ServiceNow AI journey—ensuring targeted investments, prioritizing user needs, and providing a clear roadmap to maximize the value of AI integration!

5 core assessment items

Benefit from a pre-defined assessment and planning approach perfected by our team of experts.

Readiness assessed in 2 weeks

Save time and money by evaluating the right boundaries and focusing on only what you need.

Clear outcomes & low-risk approach

No scope creep or surprises — just quick insights delivered on predefined goals.

What you'll get

The 5 core assessment items to launch your ServiceNow AI journey

With our pre-defined core items, you get insights, guidance and a actionable roadmap for success.

User Expectations
We analyze end-user requirements to get a understanding of how AI solutions must perform

Platform Delta
We evaluate your current ServiceNow subscriptions and data against planned AI functionalities

AI Strategy Compass
We assess your current structure, roles, and ways of working to ensure successful AI adoption.

Use Case Prioritization
We systematically assess and rank potential ServiceNow AI use cases against defined criteria

AI Roadmap Alignment
We will provide and align an integrated plan with prioritized ServiceNow AI initiatives

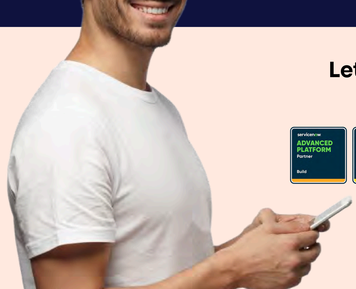
Why SmartForward AI?

SmartForward AI. The outcomes you can expect working with us:

- A clear starting point - justify your investment
- Fast execution - proven roll out planning
- Sustainable value - AI tuned to your processes
- Expertise that matters – strategic AI Advisory

SmartForward AI is just the beginning. We guide you to your final AI destination.

Whats next?



Let's co-create your AI future, – get in touch today!

Book an expert call here:

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